

It has been quite a while since our last newsletter, and for that we apologise. There has been a lot going on here at PCM so hopefully we can take this opportunity to bring you up to date on everything.

Website

We have completed a refresh of our website, bringing content up to date and improving the layout. We will be developing the site further to provide a portal to support neighbourhoods and transformation.

<http://www.cmgppo.org.uk>

Team update

Fuzz Ahmed left his role as a PCM Director in order to take up the post of Deputy Clinical Director with NHS Central Manchester CCG – congratulations Fuzz. Following an election Dr Chris Nortcliff became our new Director taking up post in June this year.

Our Business Manager, Sheena Wood, left in December 2015. We appointed Mikey Maxwell as our Interim Operations Manager in January 2016. Many of you will already know Mikey following his 14 years as a Practice Manager. Since joining us, Mikey has been busy ensuring our services run efficiently and that we continue to operate effectively as an organisation.

We have also appointed Graham Mellors to be our new Transformation Programme Manager. Some of you may know Graham who is currently the Head of Strategic Business Development at Manchester Mental Health and Social Care Trust. He will officially join us at the end of October but will attend some meetings with neighbourhoods before then.

Manchester Primary Care Partnership

PCM continues to work closely with its neighbouring Federations in North and South Manchester through The Manchester Primary Care Partnership (MPCP). MPCP allows the three Federations to coordinate and provide services at a Manchester level whilst still ensuring that local knowledge and relationships with practices

are maintained. With the merger of the 3 CCGs and the Single Hospital Service for Manchester (see below) it is likely that most contracts will be awarded on a Manchester wide basis in the future. Work is ongoing in relation to agreeing an ongoing contract for the Manchester Extended Access Service, and identifying other new business opportunities.

Providing Access to Care Homes (PAAtCH)

PCM continues to work with a number of practices to provide the Care Homes service. This has proved a great success, improving patient care, reducing admissions to hospital for nursing home patients and therefore reducing costs. We are negotiating with the CCG on the longer term funding of this service now that we have a proven track record over two years.

Manchester Extended Access Service

PCM continues to manage the extended access service for Central Manchester. There have been some significant changes over the past few months, with the redistribution of capacity from the hospital site into our practice host sites. We also removed quotas and time restrictions on bookings in favour of a fair usage approach. This is working well. Redesigning the service with longer sessions has meant that we have been able to attract and retain GPs, and make the service available more of the time.

Diabetes – new delivery model

PCM has been working closely with the CCG and Manchester Diabetes Centre (MDC) on a new model of care for diabetes. An engagement event was held in June for patients, practices and other healthcare professionals. The project team is now planning a pilot to run in the Hulme, Moss Side and Rusholme neighbourhood, to see how well the new model will work.

Primary Care Transformation

This is probably the biggest change facing General Practice since the last big change in 2013 when CCGs were born! PCM has appointed Graham Mellors as our Transformation Programme Manager. He will assist our four GP

neighbourhood leads to help guide practices to take advantage of these opportunities.

There is still a lot of uncertainty, however our current understanding is that in Manchester there will be a new Local Care Organisation (LCO) which will have equal membership from the newly formed Single Hospital Service (as the provider of community services), MPCP for General Practice, Manchester City Council and GMW (as the mental health provider). The LCO will hold the contract from the CCG for providing a wide range of services and will then sub-contract services to the neighbourhoods. We remain heavily involved in the discussions surrounding this.

One of our challenges will be how to integrate practices within the neighbourhoods and what this will look like contractually and financially. The first draft of the new Multi-speciality Community Provider (MCP) contract was expected by the end of September (but has been delayed).

Graham has the unenviable task of making sense of this and working with practices on how they want to move forward. PCM is here to support our practices at every stage.

Mental health services for Manchester

You may be aware that the contract for providing mental health services in Manchester was out to competitive tender. The successful bidder was announced in August 2016 as Greater Manchester West Mental Health NHS Foundation Trust (GMW). MPCP will be liaising with GMW to identify services that are appropriate to provide in a primary care/community setting and how we might work together on these.

Single Hospital Service

Following a number of consultations, it has been agreed that Manchester will have a new Single Hospital Service. University Hospital of South Manchester NHS Foundation Trust (UHSM) and Central Manchester University Hospitals NHS Foundation Trust (CMFT) will merge to form a new Foundation Trust. Following this merger, North Manchester General Hospital (NMGH) will be transferred into the new Trust from its current owner The Pennine Acute Hospitals NHS Trust

(PAHT). The proposed timescales are for CMFT and UHSM to complete their merger by 1 April 2017, with the services from NMGH being transferred over the following 12-18 months.

CCGs to merge

It was announced in September that North, Central and South Manchester CCGs have committed to a formal merger by April 2017, following an independent options appraisal.

Representing General Practice

We are continuing to provide a voice for general practice through our attendance at a number of boards, committees and groups. If you have any views on issues that are affecting your practice and think that PCM can help, then get in touch with us at pcm.enquiries@nhs.net.

Stay Involved

We continue to explore other possible partnerships with local healthcare organisations. If you have an idea for a project or service that we should consider, then please get in touch with any member of the team.

Please let us know if you feel there are other ways we can support you, our shareholders.

Annual General Meeting

PCM will be holding its AGM on Wednesday 2 November 2016 from 13:00-15:00 at Hough End. Full details will be circulated.

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